

Return Policy

We want you to be satisfied with your purchase. If you need to return merchandise you may return it by mail service to duxcoope.com. Some online merchandise is not returnable, if an item is not available to return it will list that on the product description page.

General Return Policy

- * All credits on returns will be made directly to the credit card used in making the purchase.
- * The original Online Purchase Receipt must accompany all returns.
- * The merchandise must be returned in original condition for resale, unless it is defective.
- * The merchandise must be returned within thirty (30) days from the date of purchase.
- * The merchandise must be returned with vendor and price tags attached.

Return through U.S. Mail to Duxcoope.com

If you are returning your purchase via any form of mail service, please follow the instructions on your Online Purchase Receipt carefully. Our packaging is designed so that you may use the same box to send us your return. You must prepay the shipping charges on your return; C.O.D. deliveries will not be accepted.

