

Your Account



Forgot Your Password?

Your password is completely confidential. If you forget your password, click the “Forgot your password or username?” link on the sign-in or account pages. We’ll ask your special question. If answered correctly, we’ll send you a reset password via email. After logging in with your new reset password, you can change it so it’s meaningful to you.

Sign In/Create An Account

We invite you to set up a free DüX Coope Express account with us. To make shopping easier and faster, you have the option to save your credit card and billing address information securely. You will be asked during checkout whether you would like to take advantage of this option. Otherwise, we will not store your credit card data or your credit card billing address to your account. You will have to re-enter this information to make your next purchase. Having an account will allow you to:

- * Shop and check out faster on your next visit
- * Check your order status online
- * Obtain a history of items you’ve purchased
- * Receive updates on special offers, events, and new products and services
- * Retain items in your shopping bag

Edit Your Profile & Preferences

To view or modify your name, contact information, email address or shipping method, first log into your account with your user name and password. Once you have signed in, you’ll see an account menu. Click on the “Edit” link.

Maintain Your Payment Options

To add a new credit card, modify an existing credit card or delete a credit card from your account profile, first log into your account with your user name and password. Once you have signed in, you’ll see an account menu. Click on the “Payment Options” link.

View Order History

To see the status of recently placed orders and view your order history, first log into your account with your user name and password. Once you have signed in, you’ll see an account menu. Click on the “Orders” link. You will then see a list of all the orders you’ve made. Each order listing shows the product, order number, date order was placed, the total, and order status.

Email Updates

When you sign up for an online account you can also subscribe to receive email updates regarding the latest styles, promotions and specials from Duxcoope.com. You will find an “unsubscribe” text link at the bottom of every promotional or merchandise email sent to you. Please click this link to be removed from our email database. If you do not have a DüX Coope email available and would like to be removed from our list, please send your request to admin@duxcoope.com. We will follow up with confirmation that your email address has been removed.